



Hearth Products Warranties

Empire Comfort Systems Inc. warrants this hearth product to be free from defects at the time of manufacture and for the periods specified below.

Vent-Free Fireplaces and Fireboxes

- Fireboxes, Combustion Chambers and Heat Exchangers – Limited lifetime warranty with a 5-year limited labor warranty.
- All other parts carry a 5-year limited warranty with a 5-year limited labor warranty.

Direct-Vent Fireplaces, Fireplace Inserts, B-Vent Fireplaces, and Cast Iron Stoves

- Combustion Chambers and Heat Exchangers – Limited lifetime warranty.
- All other parts carry a 3-year limited warranty.
- Factory-installed Direct-Vent Fireplace and Cast Iron Stove Glass – Limited lifetime warranty.

Vent-Free Log Sets

- All parts carry a 5-year limited warranty, with a 5-year limited labor warranty.

Vented Log Sets

- All parts carry a 3-year limited warranty.

Mantis

- Heat exchangers carry a 10-year limited warranty.
- All other parts carry a 5-year limited warranty, with a 2-year limited labor warranty.

Hearth products must be installed by a qualified technician and must be maintained and operated safely, in accordance with the instructions in the owner's manual.

Empire will make replacement parts available at the factory. Shipping, labor, and installation expenses are not covered.

To make a claim under this warranty, please have your receipt available and contact your installing dealer.

The installing dealer is responsible for providing service and will contact the factory to initiate any warranted parts replacements. Unauthorized service or parts replacements will not be covered.

This warranty applies to the original purchaser only and is not transferable.