

FTP Site Instructions for High-Resolution Images

(If you have trouble, go to end of document for trouble shooting.)

Open your browser and go to: <ftp://ftp1.empirecomfort.com/> .

Your browser may show a flashlight icon as it searches for files on the site, however you must log in before you will see anything.

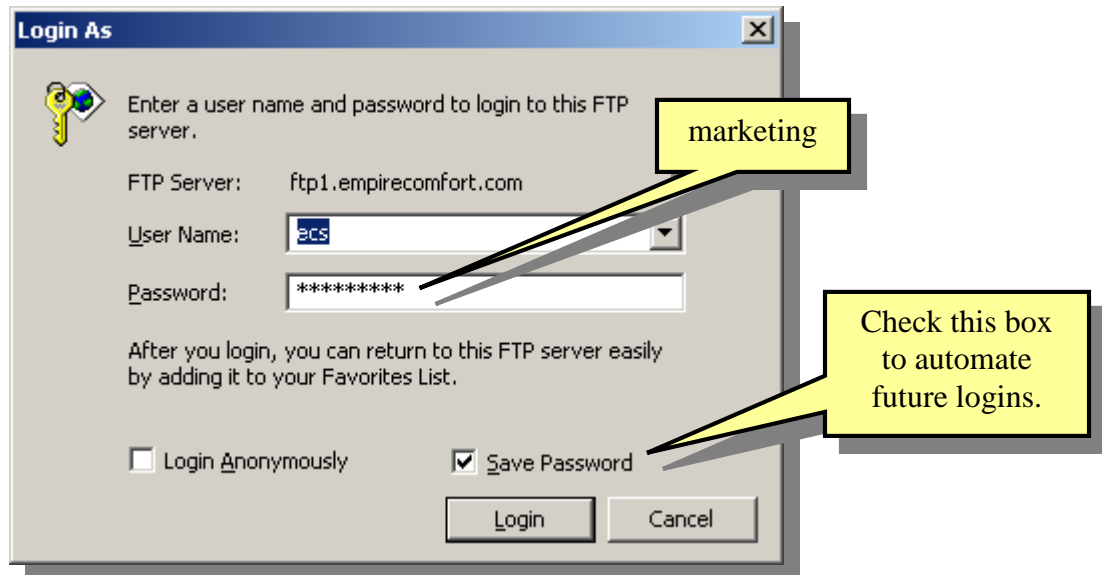
To login, select FILE, then LOGIN AS. This brings up the dialog box below.

Your user name: **ecs**

Your password: **marketing**

Check the box: **Save Password**

Click on the Login button

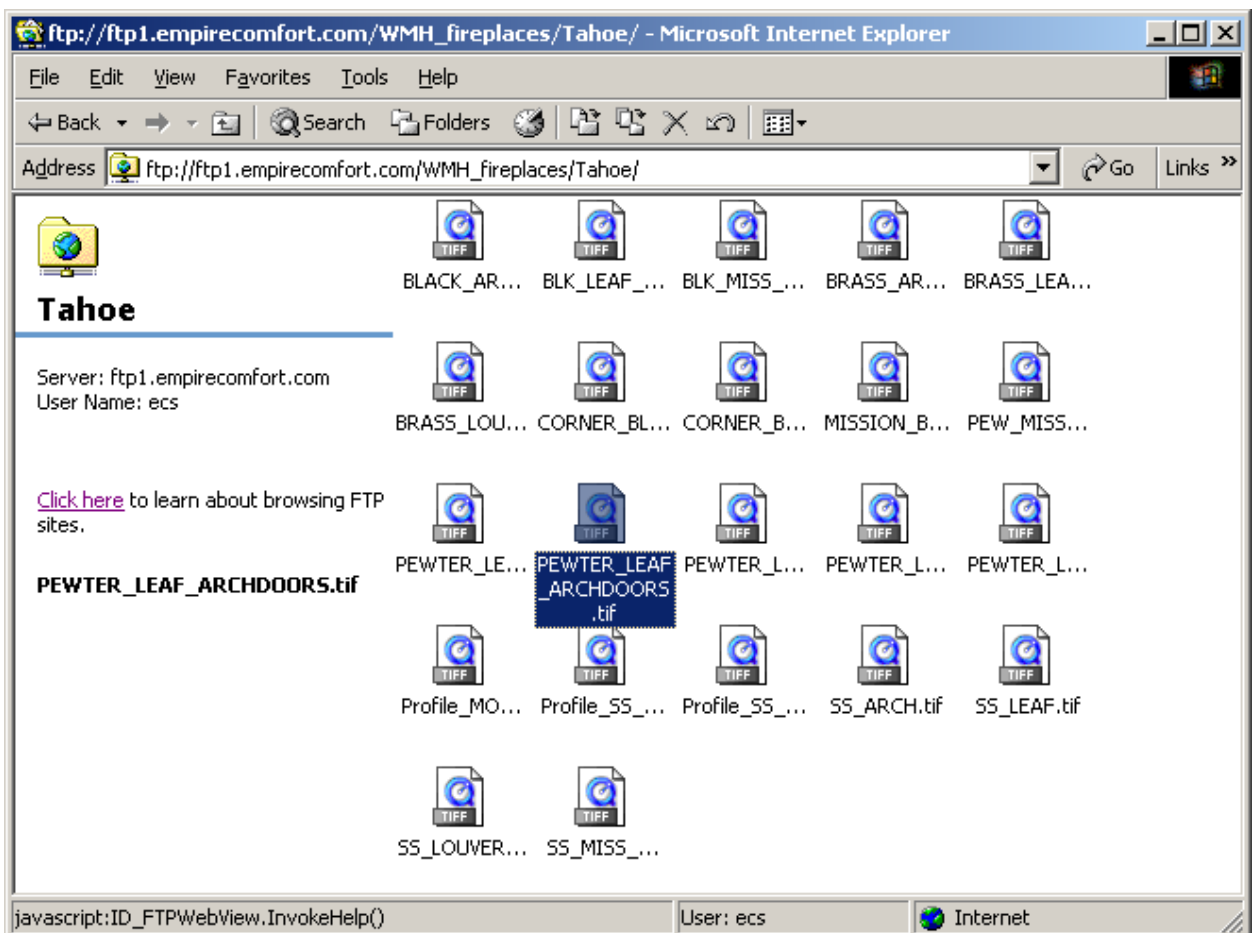
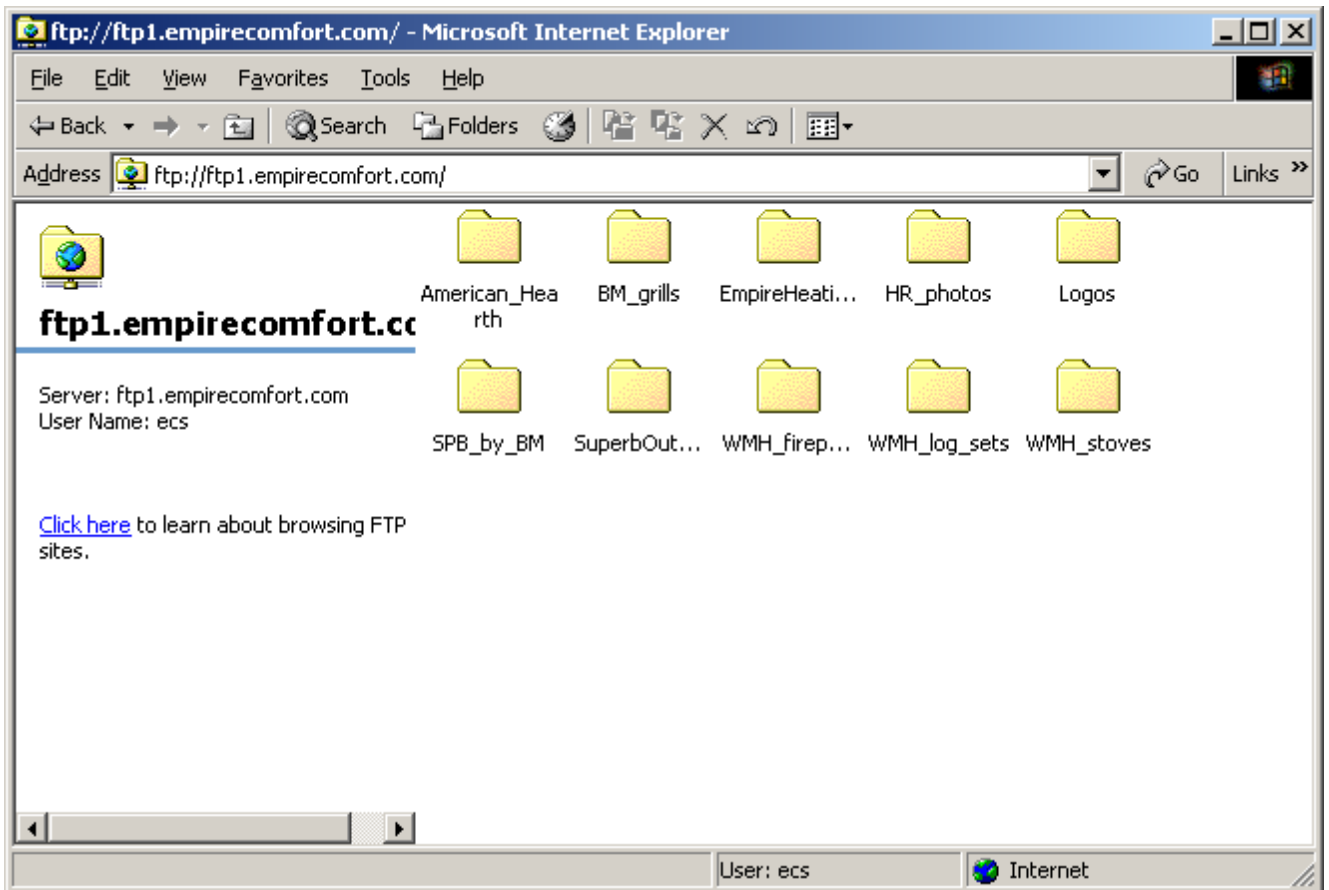


After you login, press Ctrl-D to add this site to your list of favorites. This will make it easier to find the site later.

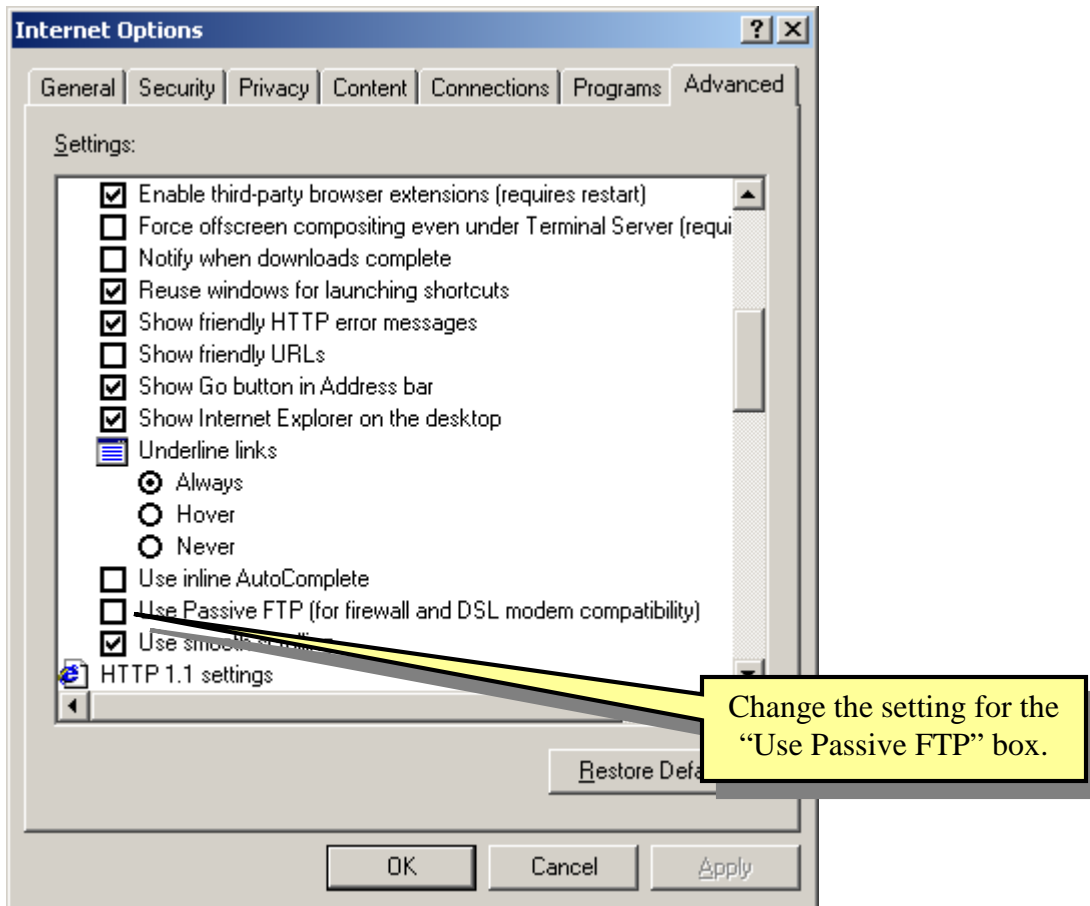
This server contains high-resolution images of most of our products. These large files are intended for people designing four-color brochures and web sites. Anyone can open and print the images, but it takes special software to manipulate and resize the images. (When you print these images on an office printer, they may seem a little dark.)

You can download any file you find, but you cannot modify, delete, or add files to the server.

Click once on any file to see the full name to the left (Internet Explorer).



If you have trouble seeing files, go to the TOOLS menu in Internet Explorer and select INTERNET OPTIONS. Click on the ADVANCED tab and scroll down the list until you see “Use Passive FTP (for firewall and DSL modem compatibility).” Toggle the setting in this box (if it is checked then uncheck it or if it is unchecked then check it). After changing the setting of the box, click OK to return to Internet Explorer. Close Internet Explorer and reopen.



Macintosh Users

Some Macintosh users may experience problems accessing an FTP server. Visit www.fetchsoftworks.com to download a free trial version of FTP Software for OS-X and OS 7 through 9. Purchase price for the software is less than \$20.